



# Configuration & Imaging Services

Our iT1 experts are here to provide the support you need.

Corporate offices face a unique challenge when they purchase new computers for their employees: Out of the box, they don't come pre-configured to company specs and standards, and they may have to be set up manually by IT employees. When hundreds of computers have been ordered, this is a time-consuming endeavor, and the manpower it takes for these machines to be set up based on sometimes complicated company specs and standards takes away from the IT team's other important responsibilities.

This is where iT1 Source comes in. Our configuration and imaging services can help your company hit the ground running with new technology without having to worry about eating up your IT department's valuable time. You can have iT1 Source and our team of professionals do it for you while you save time and money.

## Where do we start?

Any imaging and configuration project begins with a golden image. This is the blueprint from which all of your machines are set up – a template that designates exactly what software should be installed across the computing environment. Using a golden image saves time and ensures consistency within enterprise operations, and working with iT1 Source to distribute these configurations on each of your new computers creates even better efficiency. Our customers are our partners – collaboration is key in this step and planning is the main ingredient.

Most of our customers supply their own golden images, but if you need help in developing one or if we spot any inconsistencies, we will gladly offer advice and can even build one for you. We determine what software will be included in the golden image, as well as which print drivers, and which firewall and antivirus tools need to be configured. We also make sure you have the proper licenses for all of the aforementioned solutions.

Once a golden image is agreed upon, we install the necessary software and ensure the operational capabilities of the hardware are up to spec. This step may include the configuration of hard drives, the addition of memory or handling of asset management complete with reports. Once the image is installed and configured on the laptop, desktop or server, it's officially ready to go when it arrives at your doorstep.

Our list of 3,700 active customers is a testament to our previous successes. We've helped organizations reach business goals by supplying hardware and professional services such as active directory migration, office and cloud migrations, virtualization and other critical IT assessment services.



## Benefits of Our Services

There are several key advantages presented by outsourcing your corporate configuration and imaging to iT1 Source.

### Productivity

As previously mentioned, one of the biggest challenges to having your internal IT department configure computers is the time it takes away from the core competencies provided by these teams. IT employees' daily routines are disrupted when they have to set aside time to set up new machines. To this end, investing in configuration and imaging services from iT1 is a good way to ensure your employees are productive for the right reasons. Our team of people can set up new machines at a much faster rate.

### Security

In addition to productivity benefits, companies that use our services also receive a boost in network security. Vulnerabilities are more likely to be created by internal groups as opposed to outside forces – in

# Configuration & Imaging Services

## Why are these services necessary?

Our services are industry-agnostic, which means that no matter what vertical your company operates in, we can help you configure your machines appropriately. Any organization that has a salesforce automation team that needs a computer interface to bring in new business can benefit from our services, but a few important industries where we operate include:

- **Health care:** In the hospital, it's critical that all desktop computers, laptops and mobile devices used by staff are configured correctly. Information sharing across the hospital is essential to providing quality care, and lives are on the line here in a very real sense. By equalizing the computing environment and configuring machines to specific regulatory requirements, health care organizations can take the guesswork out of their network and allow their IT teams to focus their efforts on their other, more important responsibilities.
- **Manufacturing:** Businesses within this vertical use their computers for a range of important tasks, including risk and quality management activities. Therefore, it's essential that the software installed on each of these machines is up to date and that it maintains compliance with industry regulations.
- **Finance:** It's also critical for organizations within the financial services vertical to maintain regulatory compliance when it comes to the machines in their computing stable. It's easier to stay abreast of industry standards when all computers on a certain network are up to date.

These industries only represent a portion of the verticals we serve. Any organization that is closing a deal or maintaining an account can benefit from our configuration and imaging services. Ensuring the quality of their machines is paramount, and by partnering with iT1 Source, you're aligning yourself with best practices that have stood the test of time.

Contact iT1 Source today for more information about how our professional services can boost your productivity and enhance your computing environment – let your IT teams focus on their own responsibilities and leave the configurations to us.



other words, employee negligence and misinformation cause more security flaws than actual hackers. By incorporating firewalls and other cybersecurity tools in your golden image, we can improve your security strategy and help you prevent network intrusion.

### Scalability

With our configuration and imaging services, we build automated workflows and processes that are then easy to replicate. This makes scaling the computing environment a more streamlined operation – when you need to add more computers to your network with the same specs as your previously supplied golden image, you can simply partner with iT1 without having to go through the painstaking process of solidifying these configurations again.

For a full list of how our Imaging and Configuration services can benefit your business, please contact our IT managed services specialist today!

For more information about Configuration & Imaging Services, please contact us at 877.777.5995, visit [it1.com](http://it1.com) or email [msp@it1.com](mailto:msp@it1.com).  
4110 N. Scottsdale Rd. #300, Scottsdale, AZ 85251

